Summary of feedback reports

Feedback type	Respondents	Areas of Concern	Suggestions	Action taken/ Action to be taken
Curriculum	With a view to refine the curriculum based on insights from all stakeholders -students, educators, parents, alumni and employers the feedback on curriculum was taken in the month of December 2023. **A total of 1260 stakeholders participated in the survey.**	12.47% of the students say that the curriculum should be relevant to current industry needs 14.28% of the students say that curriculum should enhance communication skills.	• Include practical training in the curriculum to apply theoretical knowledge effectively, to stay aligned with evolving industry needs. • Emphasize on communication skills and computer skills. • Introduce specialized courses on entrepreneurship to encourage an entrepreneurial mindset among students. • Ensure certificate courses closely align with industry needs, providing participants with relevant skills and knowledge.	• Implementation of NEP 2020 • NEP includes the OJT, Field project and Internship • MOU is signed with Edunet • Introduced courses on entrepreneurship

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Facilities	To improve the facilities based on insights from all our important stakeholders - the feedback for College Facilities was taken from all the students in the month of December 2023. **A total of 1378 stakeholders participated in the survey**	34% of students indicated a desire for improvement in the toilet facilities. 32% of students expressed a preference for improvement in the canteen facilities. 36% of students identified a need for improvements in the services offered by the office.	• Regularly monitor and maintain cleanliness in the restroom areas. • Gather specific feedback on menu preferences and quality of food in the canteen. • Conduct a comprehensive review of office services and Identify specific areas for improvement. • Changes to be implemented to enhance the efficiency and effectiveness of office services.	• Maintenance of cleanliness will be done • Will be communicated to the Canteen Committee • Training on Use of ERP software for office services was arranged

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Non-Teaching Staff	In the academic year 2023-24, feedback was taken from the non-teaching staff in the month of September, 2023 **A total of 29 non-teaching employees participated in the survey.**	55% of the non-teaching staff feel relationship between the Institution and non-teaching Staff is satisfactory. 17% of the non-teaching staff feel relationship between the Institution and non-teaching Staff is not so satisfactory 41% of non-teaching staff feel that there is no Skill Development program organized by the College 45% of non-teaching staff feel that there is no opportunities to attend workshops, Seminars, etc. for skill development	• Skill Development programs for non-teaching staff to be arranged • Opportunities for attending seminars and workshops should be provided	• An orientation on NEP 2020 for non-teaching staff was organized • Workshop on Stress Management for non-teaching staff was organized • There is rare opportunity to attend the seminars and workshops outside the college.

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Alumni	A total of 427 Alumni participated in the survey. Responses collected from the alumni in the last five years AY 2022-23 -73% , AY 2018-22 -27% 	Year	No of Res.	%
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2022- 2023	39	09
2021- 2022	231	54
2020- 2021	101	24
2019-2020	33	08
2018- 2019	13	03
2017-2018	10	02 | **Survey was conducted in the month of August, 2023**	3% of the alumni felt no connection to the Institution ,7% felt very little connection and 43% felt some connection to the institution 47% of the alumni felt the need to change Curriculum 49% felt a need of improving Teaching Learning Process	• **Alumni Association of the college should establish** a strong bond between the Institution and Alumni by organizing various activities and inviting participation in such activities of Alumni • **BOS of the college should work on updating the syllabi** and improving teaching-learning process. • **More interactive lectures** making use of technology are proposed.	• Alumni included in the BOS • Invited Alumni for guest lectures • BOS discussion on updating syllabi

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Student Satisfaction Survey (As per NAAC criterion 2- Teaching Learning)	Student Satisfaction Survey was conducted to obtain feedback from **all students in the month of January, 2023** A total of 1593 students participated voluntarily in the Google form based survey across the college including degree and SFC students.	5.4% of the students feel that ICT tools are used by 30-49% of the teachers. 14.5% students perceived that the teachers use appropriate examples and applications **occasionally**, 4.3% students perceived that the teachers use appropriate examples and applications **rarely** 19% students agree assignments are discussed **occasionally** by the class mentors; 7.6% students feel the institution rarely takes active interest in promoting internship, student exchange, field	Promote active engagement within the classroom by incorporating group discussions and collaborative projects to encourage participation. Improve the utilization of projectors to enhance instructional delivery and visual aids in the classroom. Incorporate more illustrative examples to enrich learning experiences. Introduce outdoor education initiatives, such as nature excursions, field trips, or team-building exercises, to inspire adventure, teamwork, and environmental consciousness.	• Group discussions and group projects in many courses are the part of CIA • LCD Projectors installed in class rooms. • Teachers will be informed to utilize it efficiently. • Field trips have been arranged by some departments in the college. • Feedback of visiting faculty will be taken.

		visit opportunities for students	Solicit feedback of visiting faculty and take appropriate action to address concerns regarding their teaching methods and effectiveness	